Test Case Screenshots

**Karina-**

Valid Login By User:

Invalid Login By User:

Valid Login By Tech:

Invalid Login By Tech:

**James-**

Creation of Ticket By User:

Graphical user interface, application

Description automatically generated

Graphical user interface, text, application

Description automatically generated

Creation of Ticket By Tech:

Graphical user interface, application

Description automatically generated

Graphical user interface, application

Description automatically generated

Invalid/Missing inputs on ticket creation:

No description

Graphical user interface, application

Description automatically generated

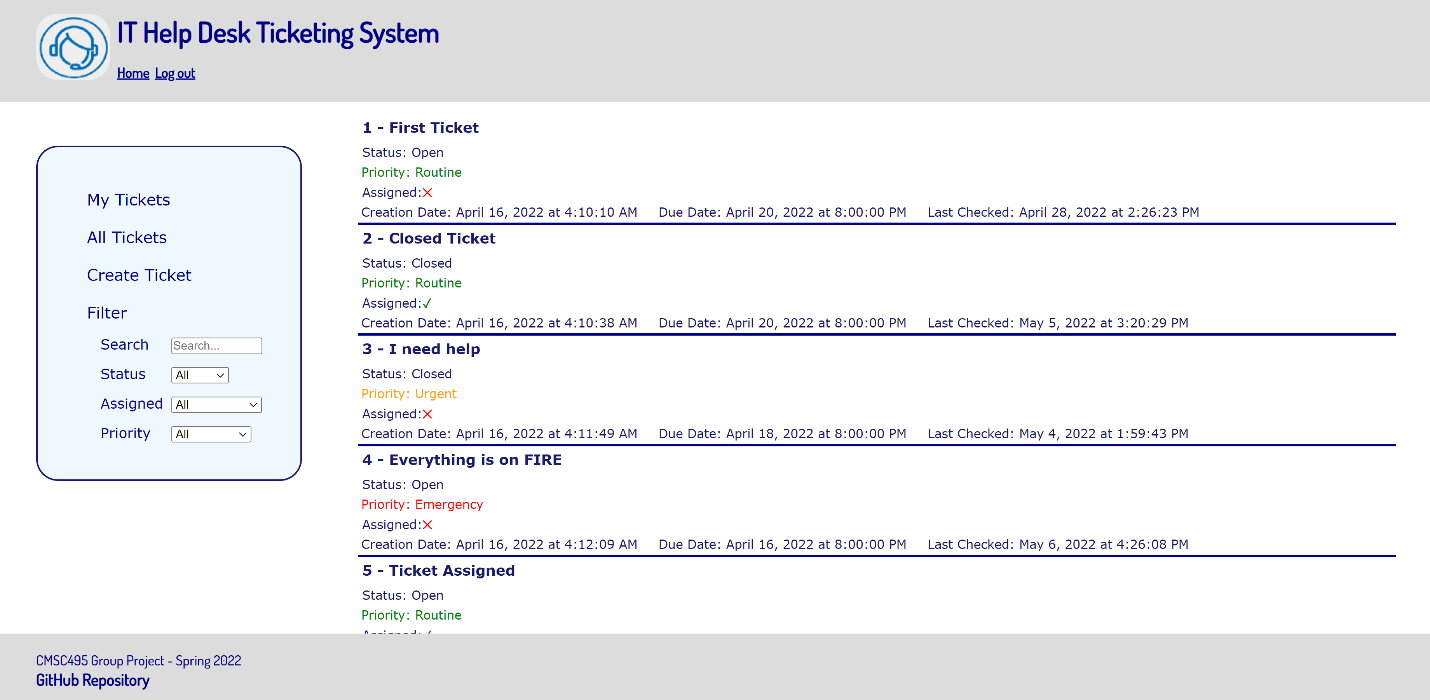
Missing subject:

Graphical user interface, text, application, Teams

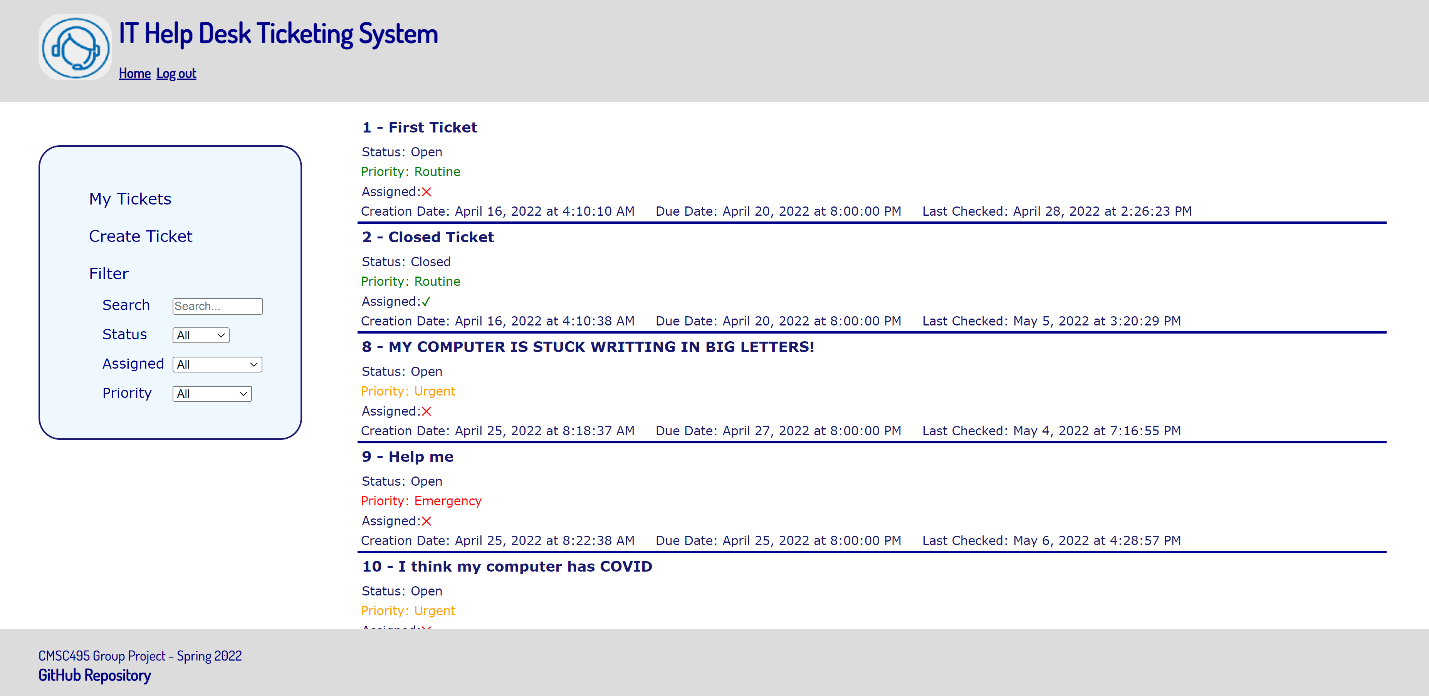
Description automatically generated

**Grant-**

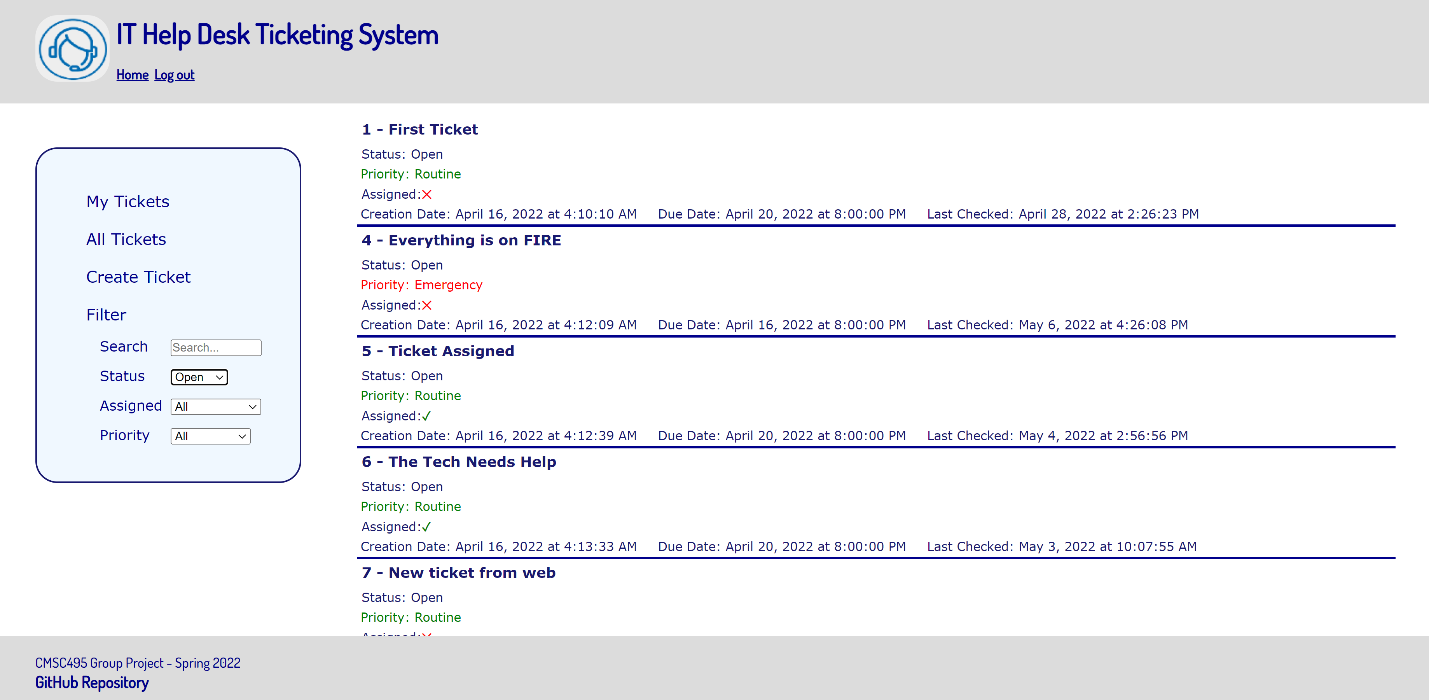
All tickets show for Tech:



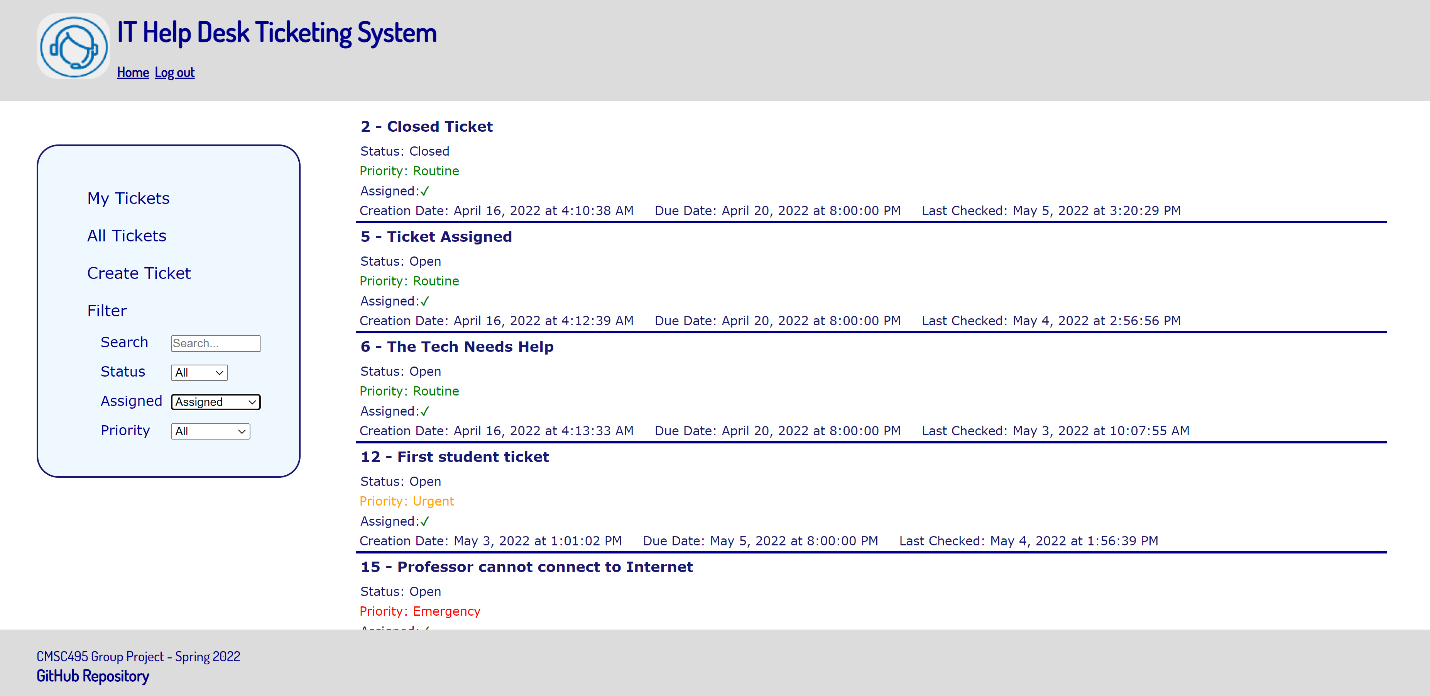
Only user tickets show for User:



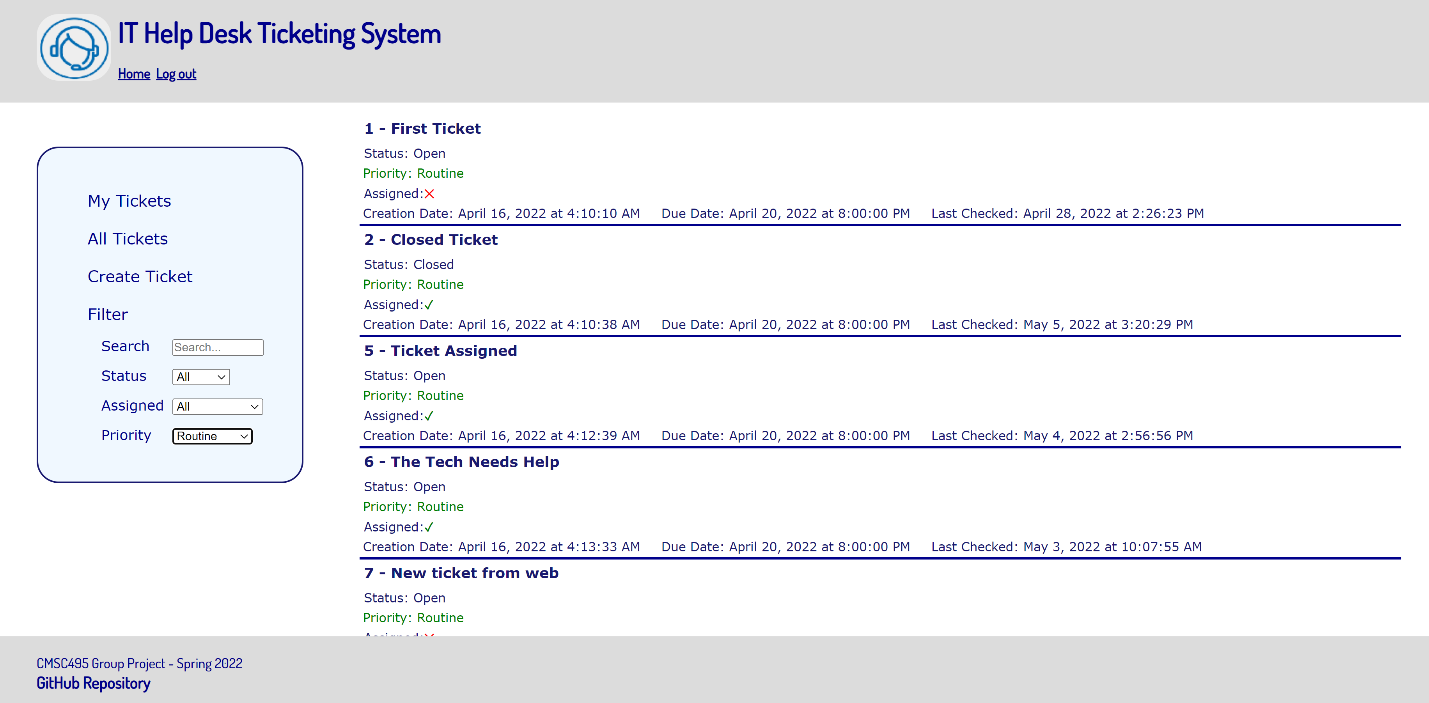
Status filter:



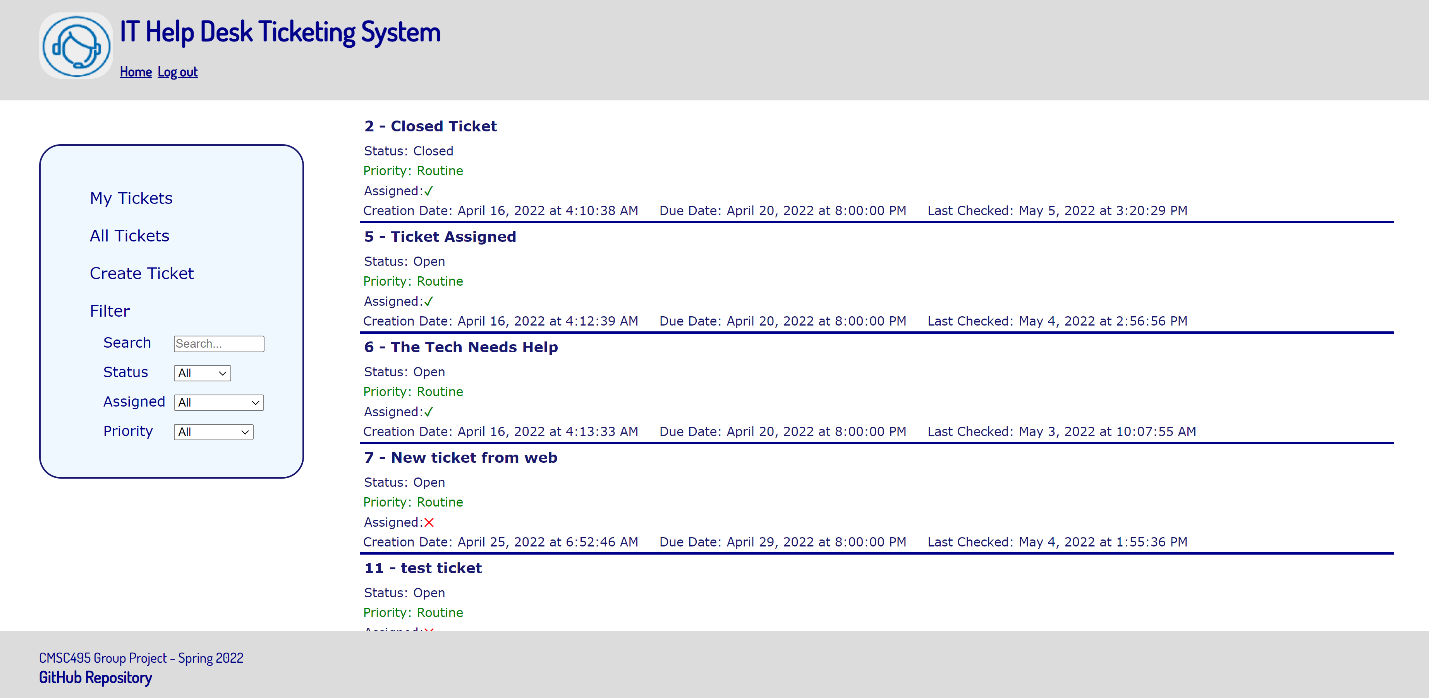
Assigned filter:



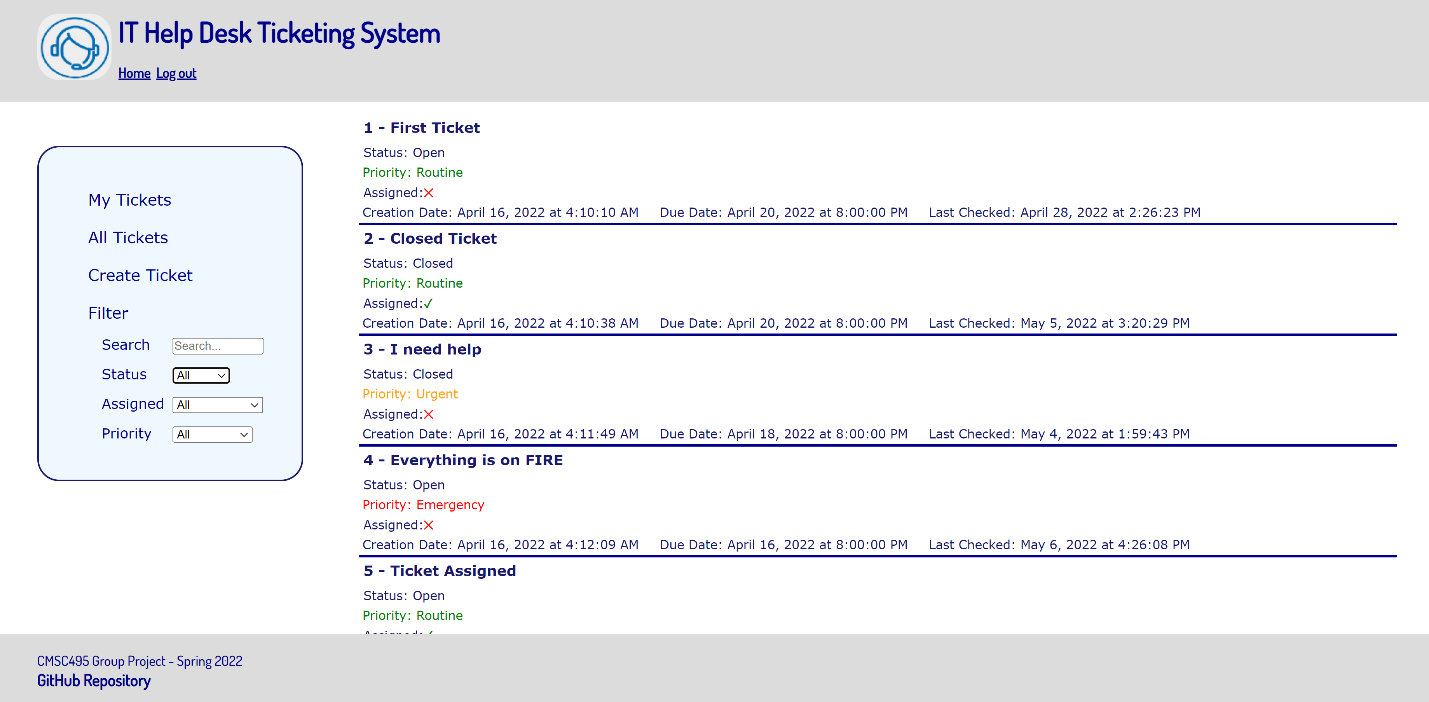
Priority filter:



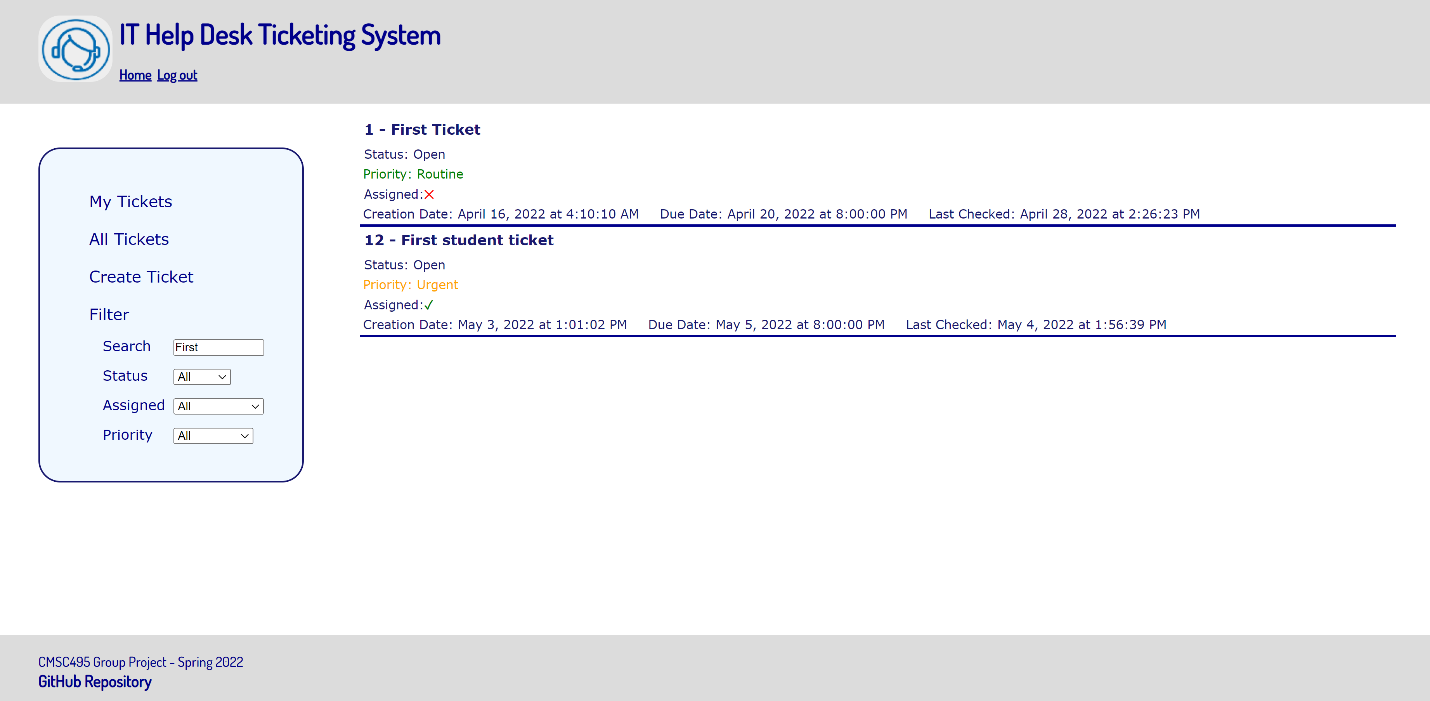
My Tickets functioning:



All tickets functioning:



Search functioning:



**Jared-**

Ticket information showing:

Add comment:

Invalid/Missing inputs on comment section:

Closing ticket:

Re-opening ticket:

Assigning ticket: